

**MINUTES OF THE PARISH COUNCIL LIAISON MEETING  
HELD AT 6.30PM, ON  
WEDNESDAY 10 APRIL 2019  
COUNCIL CHAMBER, TOWN HALL, PETERBOROUGH**

**Members Present:**

Cllr I Walsh (Chair)	Peterborough City Council
Vince Moon	Werrington Neighbourhood Council
Cllr Keith Lievesley	Ufford Parish Council
Cllr Richard Clarke	Wansford Parish Council
Cllr Denis Batty	Glington Parish Council
Cllr Robert Randall	Glington Parish Council
John Haste	Clerk, Glington Parish Council
Cllr Susie Lucas	Bainton and Ashton Local Council
Cllr Dawn Magnus	Eye Parish Council
Cllr Phil Thompson	Deeping Gate Parish Council
Cllr Neil Boyce	Castor Parish Council
Cllr Jane Hill	Deeping Gate Parish Council
Cllr Margaret Palmer	Barnack Parish Council
Cllr Dawn Magnus	Eye Parish Council
Cllr Pamela Blades	Eye Parish Council
Cllr Jeff Bell	Glington Parish Council
Cllr John Okonkowski	Orton Longueville Parish Council
Cllr Mike Chambers	Orton Waterville Parish Council
Cllr John Bartlett	Thorney Parish Council
Cllr Jason Merrill	Bretton Parish Council

**Officers Present:**

Jonathan Lewis	Service Director - Education
Belinda Child	Head of Housing, Prevention, and Wellbeing
Sylvia Radouani	Community Capacity Officer and Parish Coordinator
David Beauchamp	Democratic Services Officer

**Also Present:**

Joe Matthews	Falls Prevention Wellness Coach, Solutions4Health
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**1. APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillor Bull (Orton Longueville), Lynn George (Clerk, Deeping Gate Parish Council), Henry Clark (Peakirk), James Hayes (Bretton), Junaid Bhatti (Bretton), Barry Warne (Orton Waterville), Sandra Hudspeth (Deeping Gate) and all of Northborough Parish Council.

**2. MINUTES OF THE PARISH COUNCIL LIAISON MEETINGS HELD ON 13 FEBRUARY 2019**

The minutes of the Parish Council Liaison meeting held on 13 February 2019 were agreed as a true and accurate record

### **3. EDUCATION STRATEGY OVERVIEW**

The Service Director for Education delivered a presentation on Education in Peterborough, including rural schools. Slides from the presentation may be found in Appendix 1. Topics discussed included the following:

- A 'Great' Education for all in Peterborough
- Our Key Challenges for PCC and Peterborough
- True partnerships, working together for improvement
- The Changing Landscape of Education
- Building Partnerships – LA Perspective
- Shared Service Structure with Cambridgeshire County Council
- Improving Educational Outcomes in Peterborough
- Results in Peterborough
- The 'Ayres' Review
- School Place Planning Challenges
- Rural Schools Growth
- Funding and Rural Context
- Funding? Is it an issue?
- Socio Economic Context
- Ofsted Grades for Rural Schools
- Rural Schools Context and Improvement

Councillors discussed the presentation and in summary, key points raised and responses to questions included:

- Councillors mentioned that the Duke of Bedford School was nearly full with 250 extra houses planned in the area and asked for further information about school expansion plans. The Director responses that they were awaiting for updated demography in order to plan for natural growth. The Duke of Bedford School currently had one form of entry and increasing capacity by half a class was complex. The Council must therefore be certain of the demand before committing to expansion.
- It was queried how the Council could improve outcomes when 60% of schools were academies and outside of local authority control. The Director responded that the Council's role was to challenge, apply pressure and support schools. In the event of underperformance, the Council could and would take action by writing a warning letter for to an academy trust and raising issues with Ofsted for example although there were no direct powers of intervention. While direct influence had declined, the Director of Education retained responsibility for educational outcomes in Peterborough.
- Some attendees felt that the relationships between academy trusts and schools could be fractured.
- Councillors asked what the most effective way was to control costs in pre-schools was and asked if there were any plans for more pre-schools, noting that provision of places had declined. The Director responded that there was only one nursery school in Peterborough and only 400 nationally. The Council would like to create more but there was no government funding available. It was important to make sure that there was sufficient Early Years provision and this was being looked at. It was noted that pre-schools were especially good

for children with additional needs. It was feared that more pre-schools might close in the future.

- The importance of providing support and challenge to head teachers was noted.
- Catchment areas were still used with a variable range of 200m to 6 miles and distance was one criteria. Siblings were prioritised and school place applications were based on a system of parental preference. Officers tried to ensure that every child was allocated a place at a catchment school but the Council had to manage space according to the confines of what was available. A principle of local places for local children was used.

#### **4. HOME DELIVERY SERVICE – LIVING INDEPENDENTLY LONGER**

The Head of Housing, Prevention, and Wellbeing delivered a presentation on Peterborough City Council's Home Service Delivery Team. Slides from the presentation may be found in Appendix 2. Topics discussed included the following:

- Introduction
- Reablement
- Therapy Services
- Care and Repair Home Improvement Agency
- Housing Programmes
- Local Energy Action Partnerships (LEAP)
- Benefits to clients of the service
- Case studies
- Client's Comments
- Next Steps

Councillors discussed the presentation and in summary, key points raised and responses to questions included:

- It was noted that individuals could refer themselves to the service and a G.P. referral was not required.
- Residents could find out about this service via the Peterborough Information Network. It was recognised that the Service had not been advertised well in the past and it was important to ensure that it was as widely known as possible.
- It was noted that liaising with GPs over the Home Delivery Service could be complex, as this was a Peterborough City Council-specific project. For example, 60% of those registered at Wansford Surgery were from Northamptonshire. This was the first practice to pilot the scheme.
- The Council only worked with the 28 GPs Peterborough so practices in Stamford would not be included. Officers encouraged Councillors to contact them if they felt that additional surgeries should be included in the scheme.
- The Chairman encouraged Councillors to help the Head of Housing, Prevention and Wellbeing to promote the Home Delivery Service within their communities and noted the importance of improving people's lives through a preventative approach to care.

#### **ACTIONS AGREED**

- It was agreed that the Head of Housing, Prevention and Wellbeing and the Community Capacity Officer and Parish Coordinator would distribute the presentation slides to parish councils.

#### **5. GOOD NEIGHBOURHOOD SCHEME**

The representative of Castor Parish Council and Co-opted Member on Peterborough City Council's Adults and Communities Scrutiny Committee delivered a presentation on Way Wardens and the Good Neighbour Scheme in Castor. Slides from the presentation may be found in Appendix 3. Topics discussed included:

- The Scheme's History to Date
- Way Wardens
- Good Neighbours
- Scheme Launch

Councillors discussed the presentation and in summary, key points raised and responses to questions included:

- Councillors noted that there had been 35 volunteers and asked if they offered a range of skills or if they were just giving up their time. The co-opted member responded that it was mostly the latter. The volunteering included grass cutting, taking people to the shops, gaining funding for a minibus, getting more people involved in the scheme to increase funding and filling in forms for vulnerable and elderly people.
- Councillors asked if the scheme was centred around the Parish Council. The Co-opted member responded that he did not want this to be a parish council run scheme. Instead, a working group had been set up and a part-time administrator employed with the ability to delegate tasks. Parish Council Clerks did not have to undertake this work.
- The Chairman noted that there must be other parish councils with good schemes and encouraged the sharing of good practice between parishes.

## **6. OVERVIEW OF THE STRENGTH AND BALANCE CAMPAIGN**

The Falls Prevention Wellness Coach from Solutions4Health delivered a presentation on Cambridgeshire County Council's 'Stronger for Longer' campaign. Topics discussed included:

- Introduction
- Information on age and muscle strength
- Maintaining independence
- Injuries and falls including the cost to the NHS
- Preventing injuries and falls through footwear, eyesight, posture assessments and bespoke exercises.
- Where the sessions were held
- Case studies

Councillors discussed the presentation and in summary, key points raised and responses to questions included:

- A Councillor mentioned that she herself had been referred to a lifestyle coach and stated the importance of taking action now to avoid future problems. The representative responded that he was involved in falls-specific work and was not involved in health trainer services.
- Councillors felt that it was important to raise awareness of the campaign and suggest it to those who might benefit from it. The representative responded that they did promote themselves, e.g. via leaflets.

- Health Trainer services were set up in areas of high deprivation and there were no particular plans to expand to rural areas.
- Councillors asked if the campaign catered to those with multiple health issues, including dementia. The representative responded that there was a falls clinic at the Dementia Centre and staff saw those with early onset dementia with their carers. If the Solutions4Health team were unable to help someone they would be referred to Community Therapy.
- The Head of Housing, Prevention, and Wellbeing stated that different healthcare services worked together and cross-referred to each other. A cross-organisation leaflet for Peterborough was being produced
- Councillors asked if Solutions4Health had liaised with Inspire Peterborough, noting that this could be a way of helping disabled people with their balance as well as helping those who had suffered from stroke. The Wellness coach responded that they had not had any contact with Inspire Peterborough but this could be tried. The scheme was limited to the 50+ age range.

## **7. CO-OPTED MEMBERS FEEDBACK SESSION**

Some Councillors mentioned that they had not received copies of the Co-opted Members' reports. The Community Capacity Officer and Parish Coordinator advised that the reports had been sent to all Parish Clerks and encouraged Councillors to liaise with them to ensure the reports are circulated.

The Chairman elected to defer discussion of the Co-opted Member's reports until they had been fully circulated. Any questions arising from the reports could be sent to the relevant Member via the Community Capacity Officer and Parish Coordinator.

It was noted that there would be no report from the Health Scrutiny Committee as both the substantive and substitute co-opted Member were absent from the 18 March meeting.

Councillors were encouraged to consider putting themselves forward to be co-opted parish members on Peterborough City Council's Scrutiny Committees. Training would be provided.

The Chairman stated that becoming a Co-opted member was an opportunity to influence the development of policy. As a Cabinet Member, the Chairman emphasised the importance of giving full consideration to any recommendations produced by scrutiny and taking into account their views on policy. Becoming a co-opted member was also an opportunity to promote the underrepresented views of rural areas.

Councillors noted that Parish Elections were taking place on the same day and had yet to occur at the time of this meeting. It was therefore agreed that the Community Capacity Officer and Parish Coordinator would distribute information to parishes about nominating co-opted members to sit on Peterborough City Council's Scrutiny Committees. This would be done after the elections.

## **8. PARISH COUNCIL LIAISON WORK PROGRAMME.**

The Parish Council Liaison Work Programme was presented to the Committee. This contained a list of potential items for the 2019/20 municipal year.

Councillors discussed the document and in summary, key points raised and responses to questions included:

- The order in which potential items would be brought to the Parish Council Liaison meeting over 2019/20 would depend on when particular policies and strategies were being developed, e.g. the Budget. The availability of speakers was also a factor.
- Suggestions for items included:
  - The work of Vivacity especially encouraging improved contact with Parishes and better service provision in rural areas.
  - Services for young people
  - The process for a parish to get a dedicated Prevention and Enforcement Officer (P.E.S.) as has taken place in Hampton.
  - The Peterborough Environment City Trust.
  - Planning Enforcement
- The Chairman noted that many people did not understand the importance of the Local Plan with objectors often making their views heard too late to be taken into consideration.
- Multiple issues were raised regarding planning and Local Plans including
  - Developments being given planning permission that do not conform to Local Plans and a lack of references within planning decisions to Local Plans.
  - Conformity of Peterborough City Council to national guidance on privacy and 'right to light' issues.
  - The behaviour of builders, e.g. loud music, driveways being blocked, lack of restrictions on Sunday working.
  - The Chairman stated that she had previously sat on the Planning Committee and noted that restrictions could be imposed on a developer.
  - There was general agreement that a meeting of Parish Council Liaison dedicated to planning should be held.

## **ACTIONS AGREED**

- It was agreed that the Community Capacity Officer and Parish Coordinator would distribute information to parishes about nominating co-opted members to sit on Peterborough City Council's Scrutiny Committees. This would be done after the elections.
- It was agreed that the Community Capacity Officer and Parish Coordinator would add an agenda item regarding Vivacity to the Parish Council Liaison 2019/20 work programme with a particular focus on the level of service provided in rural areas.

Chairman

6 April 2019

6.37pm – 8.36pm

## Appendix 1 – Education Strategy Overview presentation slides.



## A 'Great' Education for all in Peterborough



- We need to exceed expectations. National averages are not what we need to aim for – we need to be better than our peers.
  - Peterborough exceed Newham
- Every child has access to a great school place in their communities – they are all our children.
- Able to look outside of the area and support best practice coming to the area.
- True partnerships, working together for improvement. Everyone knows their strengths and weaknesses – only as strong as our weakest part.
- Every vulnerable and disadvantaged pupil receiving the support their need.
- An education vision that will attract education professionals to C&P ensuring a sustainable supply of good quality teachers, leaders and multi-academy trusts.
- Proud of what we do and the success we have together.
- SEND is everyone's business – 'Dream big, achieve well, have choice, control and lead happy fulfilled lives'

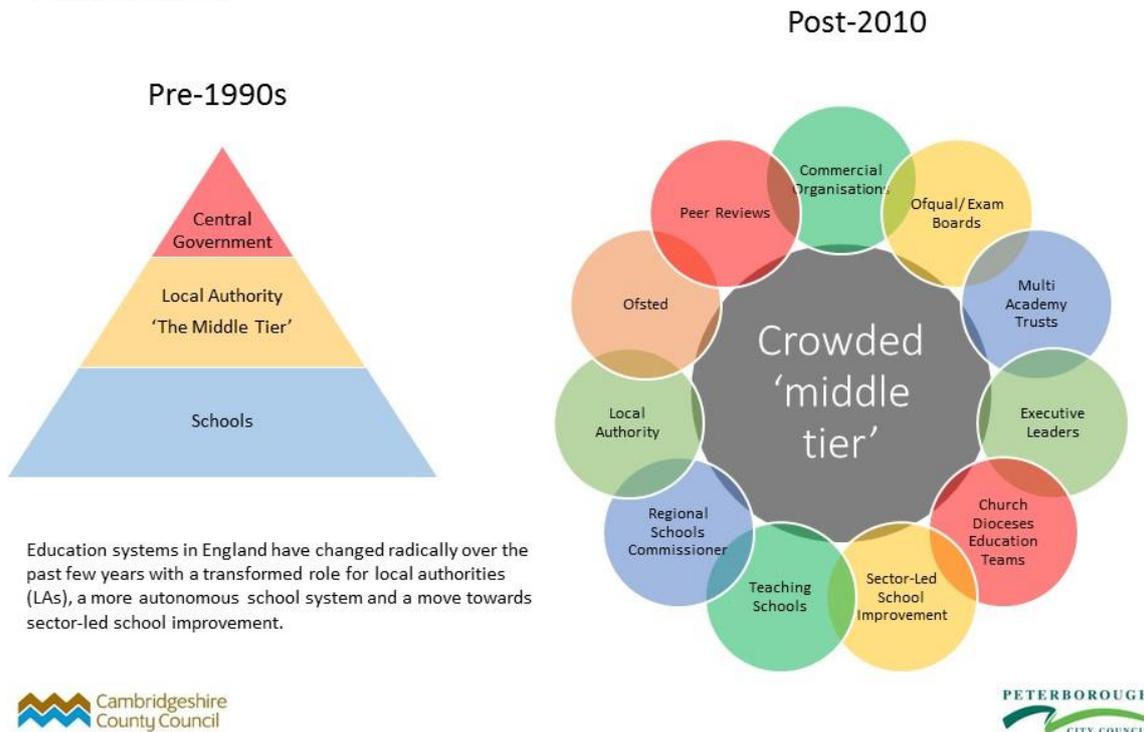


# Our Key Challenges for PCC and Peterborough

- The high level of pupil mobility and challenges around recruitment and retention.
- Ensuring children enter school at an appropriate level and acquire key skills to succeed.
- Their progress is at least as good as their peers from similar context.
- Improving outcomes in a world where we have less control and oversight.
- The challenge of budgets – PCC, Schools, Settings and especially the high needs block and SEND
- Meeting our statutory need for education provision, supporting all children and young people whatever their need and the accountability system.



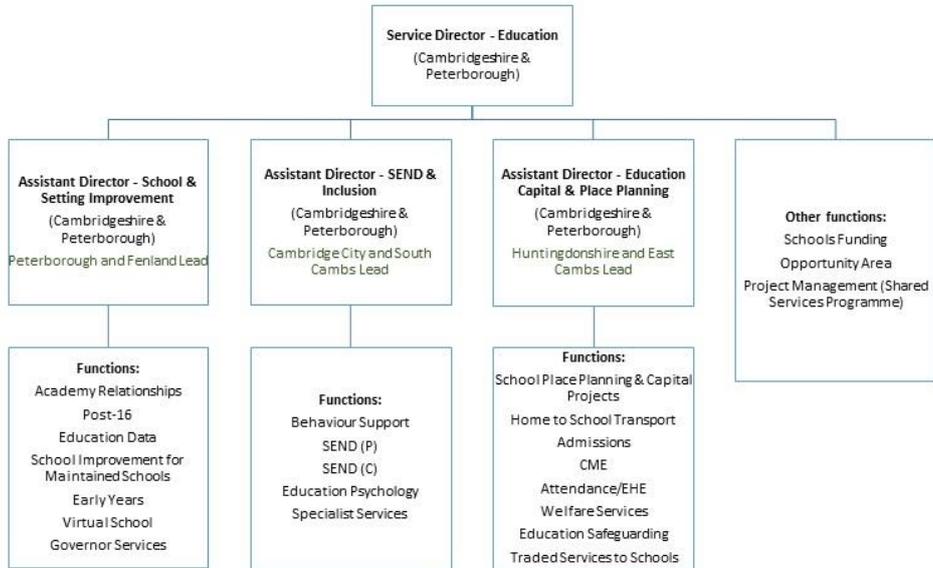
# The Changing Landscape of Education



## Building Partnerships – LA Perspective

- Improving Educational outcomes in Peterborough is all about partnership and the quality of personal relationships we have but this has to be balanced against our roles in challenge and support.
- The LA needs to be at the heart of collaboration - we can be the 'glue' in this complex world. School led system - open, sharing with innovation. Outcomes over status.
- How do we add to the capacity in the system? Are using the expertise and excellence we have in schools and settings?
- Re-developing our relationships with schools – commitment to maintained schools and Academy CEO forum.
- We don't run schools. We have a role of overseeing Education in Peterborough. We remain accountable for all the outcomes in all schools (Education Act 1996)
- Schools causing concern– ensure effective and decisive action.
- Working more closely with Cambridgeshire including shared leadership structure to create greater capacity, quality, innovation and value for money.

# Shared Service Structure with Cambridgeshire County Council



Improving Educational Outcomes in Peterborough



# Results in Peterborough

## EYFSP

All Pupils	% GLD		
	2016	2017	2018
Rural Avge	74.1	75.6	77.5
Peterborough	62.9	63.1	66.7
National	69.3	70.7	71.5

## Phonics

All Pupils	% at Expected Level		
	2016	2017	2018
Rural Avge	92.6	94.8	88.2
Peterborough	87.6	89.2	89.0
National	91.3	91.6	91.8

## Key Stage 2 - Combined (R,W,M)

All Pupils	% at Expected Level		
	2016	2017	2018
Rural Avge	58.2	62.5	65.7
Peterborough	43.4	51.7	54.0
National	53.5	61.1	64.4

Key Stage 4	Average Attainment 8 score per pupil	Progress 8 measure after adjustment for extreme scores	% of pupils achieving strong 9-5 passes in both English and mathematics GCSEs	Percentage of pupils achieving the English Baccalaureate with 9-5 passes
Peterborough	41.9	-0.19	35.30%	12.10%
Arthur Mellows Village College	51.1	0.2	52%	16%
National	46.4	-0.02	43.00%	16.60%



## The 'Ayres' Review

- Create a Strategic Board for Education, Further Education and Skills to drive forward improvements and develop further the school led system across the two authorities
  - Headteachers / CEO developing proposal for developing new Education Partnership – engagement with Tower Hamlets. Similar process underway in Cambridgeshire. Bring together the disparate parts of the system created through the complexity of the middle tier arrangements.
  - Action plans for Primary and Secondary developed.
- Review structures and support arrangements for governance in Cambridgeshire and Peterborough to ensure effective challenge and support arrangements are in place to drive school improvement
  - New structure in LA being recruited to – focusing in challenge and improvement.
  - Governor vacancy survey complete and TeachPeterborough now able to show vacancies.
- Create communications strategy and run a high profile media campaign to raise public awareness of education successes and challenges
  - Good news stories being collated / Column in PT / communication strategy due to be finalised in January.
  - Make sure you tell me about innovation or success – we do so much.



# The 'Ayres' Review Cont'd

- Create robust and effective system to collect and analyse data that is easily accessible and interpreted across the education system
  - Significant work undertaken on improving data including systems in schools.
  - Schools on a page – get leaders focused on school improvement earlier. Further developments from September.
- Schedule in regular meetings with Ofsted Senior HMI / Develop joint training programme with Ofsted
  - Two successful workshops held in November – curriculum / quality of education and improving schools with low attainment.
- Improve recruitment and retention of teachers across the county
  - Get into teaching events being held and delivering workforce reduction training.
  - Developing a central record of CPD opportunities for our staff
  - [www.teachpeterborough.gov.uk](http://www.teachpeterborough.gov.uk)
  - Information for schools on their workforce including benchmarking
- Monitor progress of the SEND action plan with the prospective inspection in Peterborough.
  - LGA peer review in October – high regard to how we work especially with parent carer forum on coproduction and our innovation e.g. hubs. Further work to be done on engaging schools and communication



## School Place Planning Challenges



£300m plus spent in last 15 years on school place planning



# Rural Schools Growth

The City of Peterborough is often viewed as an urban authority but it also comprises 25 villages which between them have 9 primary schools with a total PAN of 311 places or 10.5FE. The village schools are popular and take children from out of catchment and out of the local authority area.

Most of the rural areas have fairly slow population growth, with the exception of Eye which is designated as a growth village under the Local Development Plan.

Wittering takes children from the local RAF base and consequently has high pupil mobility. In addition, it has insufficient in-catchment pupils to fill the school and is increasingly taking out of catchment pupils because of shortfalls elsewhere.

Barnack has a low number of in-catchment pupils but is popular and takes pupils from elsewhere, including outside the local authority area. There is also a planning application for 80 dwellings which has been successful in Barnack.

The review of the rural areas of the City has meant the need to consider proposals for the expansion of two village primary schools; the Duke of Bedford (Thorney) and Eye Primary. The council is currently monitoring the need for expansion at the Duke of Bedford. A feasibility study has been carried out at Eye Primary; however this is dependent on the proposed neighbouring housing development receiving planning permission.

There is also potentially a need to expand John Clare Primary School in Helpston from 0.5 to 1FE to mitigate the effects of housing growth in Helpston and Barnack (it is not possible to expand Barnack primary school due to site constraints).



## Funding and Rural Context



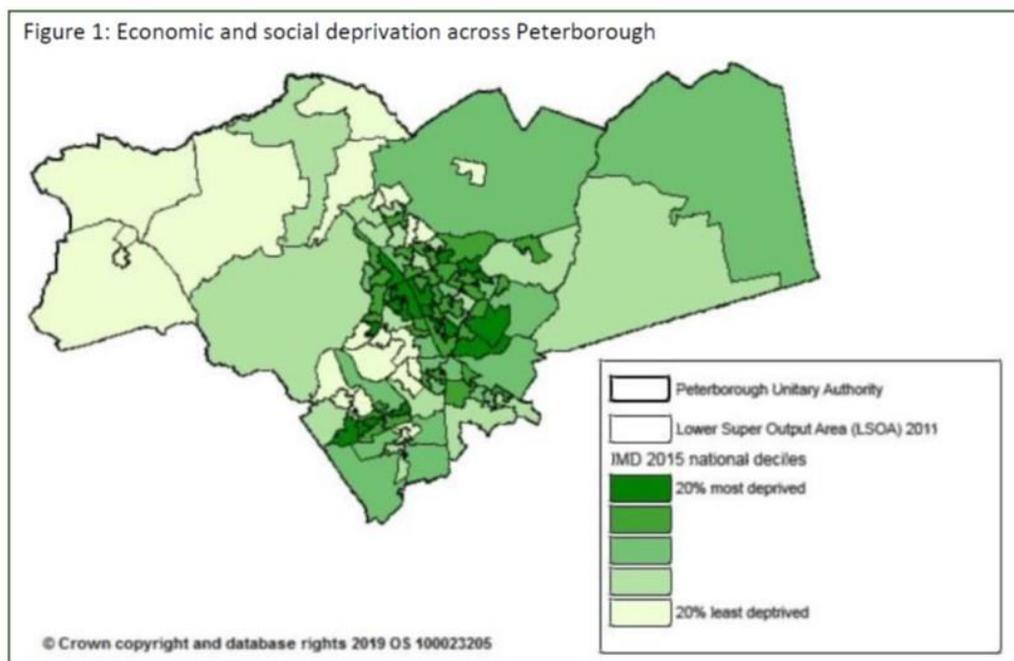
# Funding? Is it an issue?

	2019-20 schools block primary unit of funding (£s)	2019-20 schools block secondary unit of funding
England	4,098.82	5,294.78
Cambridgeshire	3,832.89	4,951.01
Peterborough	4,050.29	5,358.44

- It is becoming a huge issue – impact of inflation, pay and pension increases which have not been fully funded.
- Rural school benefit from higher level of funding Peterborough attracts.
- Pupil:Teacher ratio in Peterborough is above national.
- Smaller, more affluent schools are struggling with the new national funding formula for schools.



# Socio-Economic Context



# Ofsted Grades for Rural Schools

Barnack	Requires Improvement
Castor	Good
John Clare	Good
Northborough	Good
Peakirk-cum-Glinton	Good
Wittering	Good
Duke of Bedford	Good
Eye	Good
Newborough	Good
Arthur Mellows	Outstanding



## Rural Schools Context and Improvement

- Small schools but not really....
- Ofsted show quality but the bar has risen and the need for improvement remains. Could our children do better?
- Growth in rural areas – meeting challenge of school place planning
- Focus on sharing best practice with schools in Cambridgeshire (particularly from South Cambs) where outcomes are higher.
- Leadership is key aspect – focus on governance in the summer term with a rural governor meeting.





# Questions and Answers

## Peterborough City Council Home Service Delivery Team

Belinda Child - Head of Housing, Prevention  
and Wellbeing



## Peterborough City Council Home Service Delivery Team

- The Service brings together teams across Adult Social Care and Housing
- Focuses on keeping people living in their homes independently and safely for as long as possible
- ‘One stop shop’ approach for clients which looks at both their ability to carry out activities of daily living and their physical home environment



## Home Service Delivery Team

The service brings together

- Reablement
- Therapy Services (including sensory impairment and assistive technology)
- Care and Repair Home Improvement Agency
- Housing Programmes



## Reablement

- Therapy led
- Short-term support service
- Designed to help maintain independence at home or increase independence following a period of ill health and/or planned or unplanned hospital admission
- The main focus is on improving people's health and well-being, autonomy and confidence through providing support and encouragement to meet identified goals thereby reducing the need for ongoing care and support
- Ensure all clients have the most appropriate Technology Enabled Care in place



## Therapy Services

- Provides assessment of daily function with people with sensory, physical and/or learning disability and their carers
- Assists with continuing rehabilitation /reablement of a person who has for example been newly registered with a sensory impairment, recovering from a period of ill health or injury or who has had a deterioration from an existing long term condition
- They will agree a programme of activities to improve function with the person, teach adaptive techniques and identify and order equipment as part of the overall enablement of people they are working with, including assessing for disabled facilities grants/minor aids and adaptations



## Care and Repair Home Improvement Agency

- Care and Repair is Peterborough City Council's in-house Home Improvement Agency. Its purpose is to provide assistance and support to disabled adults and children, elderly, frail and vulnerable residents to adapt, repair and maintain their homes to enable them to live safely and independently
- Disabled Facility Grants
- Repair Assistance Grants
- Relocation Grants
- Minor Aids and Adaptations
- Advice and practical support such as state benefit entitlement checks



## Care and Repair Home Improvement Agency

- Referrals to heating and insulation schemes
- Handyperson Service
- Self funded adaptations & repairs
- Work with the Fire Service to ensure all homes have smoke detectors
- Refer to voluntary organisations



## Housing Programmes

- Are responsible for the monitoring of the capital programmes and the decision making process on the most suitable course of action for both grant funded adaptations and remedial repairs to address high risk poor property condition, including the feasibility of large scale, complex adaptations or alternative housing solutions to meet residents long term housing needs.
- Deliver energy efficiency and fuel poverty projects both directly and with external partners, in particular Peterborough's award winning LEAP scheme
- Links in with health multidisciplinary teams
- Hoarders



# Local Energy Action Partnership (LEAP)

- PCC piloted LEAP from January 2017 and it now covers 125 local authorities across the UK.
- Run in partnership with AgilityEco and funded through the Warm Homes Discount Industry Initiative. It is completely **FREE** to the council and its residents.
- ALEO East Region Award 2018
- Peterborough have embedded the project across frontline services and the Home Services Delivery Team within Adult Social Care are the coordination point for referrals, liaison with AgilityEco's Contact Centre, for publicity and awareness of the project.
- 1,014 referrals have been made and 5965 measures installed



## Benefit to clients of the service

- Care and support is personalised, joined up and coordinated
- Focus is on client's independence and wellbeing
- Holistic of clients needs and their environment
- No being transferred from team to team for different parts of the service
- No waiting on different teams waiting lists - e.g. wait on a list for Occupational Therapist then move to a waiting list for a disabled facility grant
- Client's case is managed by a Caseworker so that have one person to tell their story to rather than several



## Benefit to clients of the service

- Caseworkers are 'cross trained' so they can assess clients needs for adaptations like level access showers and stairlifts as well as completing grant applications and means testing
- Housing needs and home environment assessed at the earliest point to ensure home is safe, warm, suitably adapted and secure
- Improvements in perceived health-related quality of life. This would include reducing problems associated with mobility, self-care, pain/discomfort, and anxiety/depression.
- Maintaining independence and therefore a reduction in dependency on long term health and social care support services
- More personalised service, relating more closely to individual's needs (delivering services that better meet the needs of the customer)



## Case Study 1

- Mrs D had a stroke and had been admitted to hospital.
- The hospital needed to discharge the lady but her housing arrangements were not suitable. The hospital OT had identified that the elderly couple needed ground floor living and using their dining room as a bedroom was the best option to get her home. However the carpet was in poor condition and was an unsuitable surface to use a hoist.
- The Caseworker visited the client and assisted them to obtain a Discretionary Disabled Facility Grant to fund a vinyl floor installation. Other issues were identified by the Caseworker. The husband was unable to manage and as he didn't drive he was relying on the hospital volunteer transport service so he could only visit his wife once a week for a few hours. The caseworker liaised with the social worker and voluntary sector to provide the relevant support services for him
- The Caseworker also arranged for the faulty shower to be replaced, as it was identified that the clients had been at risk of scalding. The Caseworker also discussed the property security with the landlord who undertook repairs and additional security measures immediately.
- The client was discharged from hospital into a safe property with access to washing, sleeping and toilet facilities. She was home with her husband with a low level care package and did not need to go into full time residential care or stay in hospital.



## Case Study 2

- Mrs P was admitted to hospital due to an infarct and atrial fibrillation. She also had a past medical history of stroke and right sided weakness due to this.
- She was discharged into a reablement flat and OT assessed and set goals with her to support to improve independence and confidence.
- On arrival to the flat Mr P had very poor mobility and was assessed as requiring the supervision of x1 staff member for all mobility and transfers. She also had reduced manual dexterity which was impacting on her ability to carry out activities of daily living. An easy press pendant was requested by OT to allow Mrs P to call for support as required.
- In house Physiotherapy input started an initial x3 times weekly regime of visits to practice exercises to improve dexterity.
- Mrs P was provided with a static commode and a calendar clock due to disorientation to time/date.
- During her stay in the flat Mrs P's mobility improved greatly and she was able to mobilise around the flat independently.
- Mrs P's family were anxious regarding her returning home but the service worked with Mrs P and the family to reassure them that this was Mr's P's preferred location and that the situation is being assessed to ensure safety.
- Mrs P's home environment was assessed and the provision of a half step with key clamp rail, the bathroom door to be rehung to open outwards and a grab rail in the bathroom were all implemented.



## Case Study 2

- An extension to reablement was agreed for 2 weeks to enable Mrs P to continue to build on independence while these works were being carried out.
- In the days prior to Mrs P's discharge home she was managing more tasks independently and was reporting to be feeling much better in herself and confident regarding going home.
- Mrs P returned home and both her and her family all commented on how much progress she had made through the support of the team.



## Client's Comments

- “Work fantastic - you've given me back my dignity feel human again.”
- “you have made such a difference to my mental and physical well being. I was very happy with the standard of work from contractors and the respect they showed me.”
- “Thank you for the work, it has made such a difference to my life already, being able to have a shower rather than a bath makes it much more safe and stable, thank you for the repairs and redoing so much for me”



## Next Steps

Q. How can the service be more proactive and identify clients at an earlier stage?

A. Closer working with the 28 GP surgeries in Peterborough

Closer working with Parish Councils in Peterborough



## Next steps

- We have developed in conjunction with the Greater Peterborough Network a referral form for GPs
- The referral form sits within the GPs IT system which means they can bring the form up, complete it and send it to us without leaving their system
- The referral form has basic client information on it and is a list of services which the GP can select, it includes:
  - Reablement
  - Home environment assessments
  - Handyperson service
  - Minor aids and adaptations
  - Strength and balance classes (falls prevention)
  - Equipment and TEC
  - OT assessments
  - Fuel Poverty/LEAP



## Next Steps

- To attend the Parish Liaison Meeting to discuss the work of the team and how we can work closely with Parish Councils
- To attend Parish Councils to highlight the work of the team and to see if there is potential to link the work we are doing with the GP surgeries with the corresponding Parish Councils
- To identify individuals as early as possible who would benefit from the service to ensure they remain living at home independently and safely for as long as possible. Therefore preventing/delaying them from needing high cost services
- To continue to develop our work with our Public Health colleagues on campaigns including work such as falls prevention
- To develop our work with the GP surgeries to include 'surgery within a surgery' where HSD staff will see patients within the surgery on designated days of the week



Contact:

Belinda Child [belinda.child@peterborough.gov.uk](mailto:belinda.child@peterborough.gov.uk)



## Appendix 3 – Good Neighbourhood Scheme presentation slides



### Castor, Ailsworth & Upton WAY WARDENS & GOOD NEIGHBOUR SCHEME

## The Schemes History to Date

2017

I was kindly asked if I would join the Adults and Communities Scrutiny Committee

## The Schemes History to Date

January 2018

- The idea of the Good Neighbour Scheme was born.
- The scheme was designed to provide short term assistance to the residents of Castor.

## The Schemes History to Date

March 2018

Castor Parish Council agreed to fully support the proposed scheme.

## The Schemes History to Date

May 2018

- Following discussions with existing community groups within Castor.
- Ailsworth Parish Council & St Kyneburha Parochial Church Council asked if they could be included in the working party

## The Schemes History to Date

May 2018

- At the 1<sup>st</sup> meeting of the new working party, the idea of the Way Wardens was discussed. They pulled on the experience of a similar scheme which was set up in the past.
- It was agreed that the proposed Good Neighbour Scheme should be expanded to include the Way Wardens

# The Schemes History to Date

June 2018

- The working group decided on the roles of the Way Wardens and Good Neighbours which was agreed

## Way Wardens

### Overview of the Way Wardens

- The Way Wardens would be responsible for welcoming new arrivals to the community, and provide them with a directory of local information including local community groups.
- The Way Wardens will be able to identify vulnerable people within the community, and make them aware of the help and support networks which are available.

# Good Neighbours

## Overview of the Good Neighbours

- In time of need, The Good Neighbours scheme would offer short term practical support to the people in Castor, Ailsworth and Upton.

## Scheme Launch

July 2018

- The proposed scheme was launched at the village fete.
- Following the launch, 35 volunteers came forward offering their time and assistance with the scheme.

## The Schemes History to Date

August – December 2018

- Meetings were held with the working group to place the volunteers.
- The scheme was presented to Peterborough City Council, and support was given.

## The Schemes History to Date

January 2019

- A meeting with Councillor Walsh, Councillor Lucas and other members of the Bainton and Ashton community was arranged, with a view of setting up a similar scheme in their parish.

# The Schemes History to Date

April 2019

- The working group are currently reviewing a draft constitution, which would allow the scheme to bid for funding. Hopefully it will be completed and submitted by the end of the month.
- Following a recent meeting with Cate Harding, Councillor Lucas and Councillor Womack. It was agreed that the constitution should be opened up to enable other Parish Councils and Community Groups to set up similar schemes using the same constitution.



**Castor, Ailsworth & Upton  
WAY WARDENS & GOOD NEIGHBOUR SCHEME**

Any Questions

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